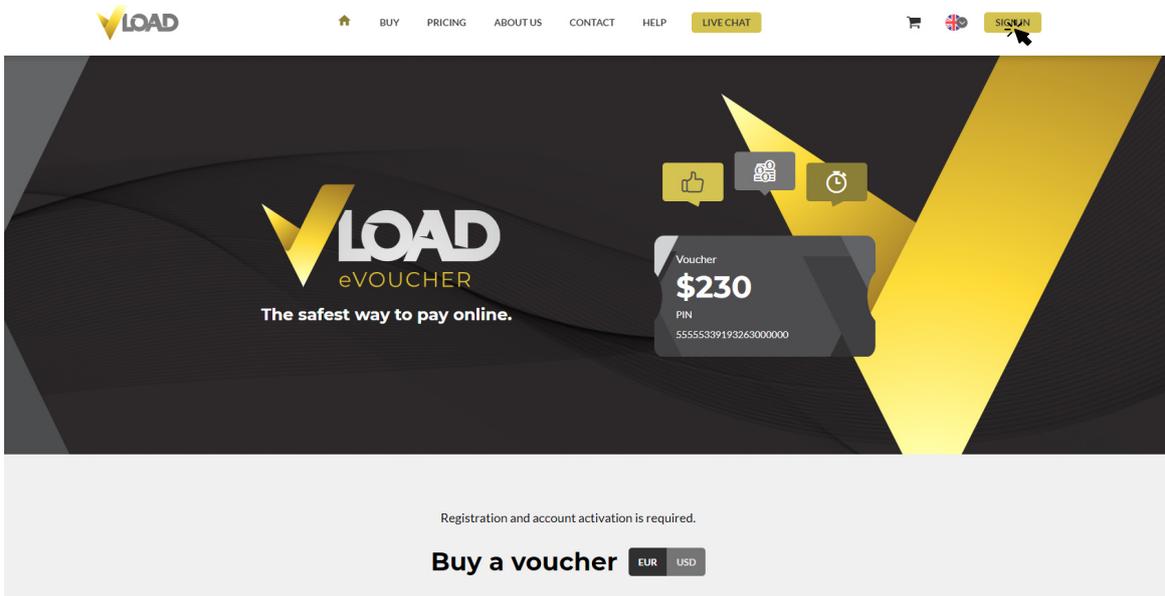
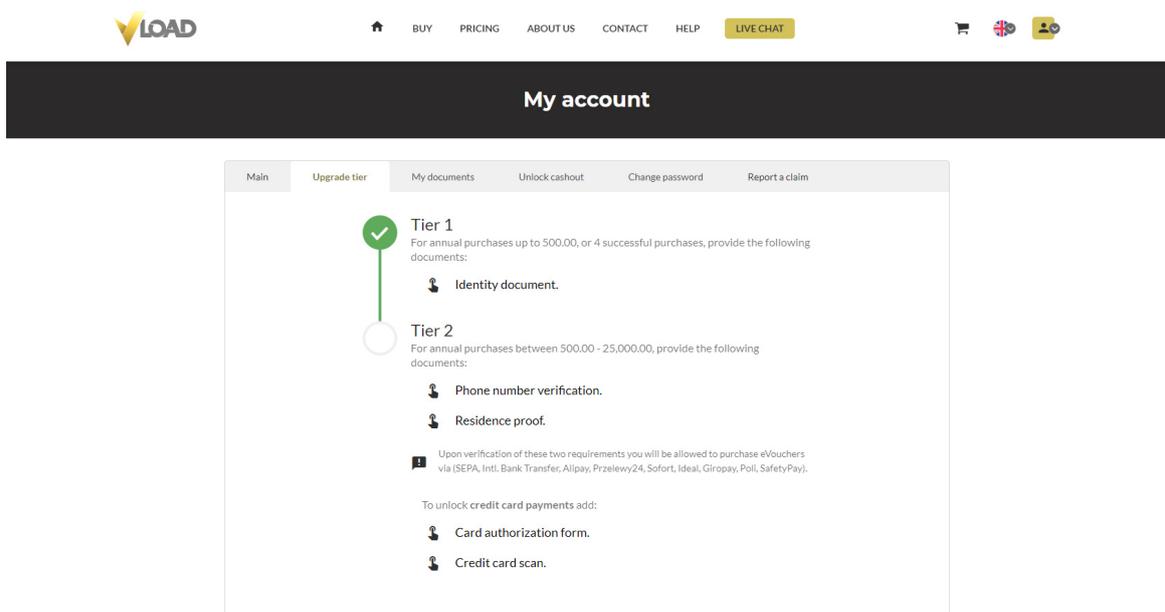


1 Sign into your VLoad account



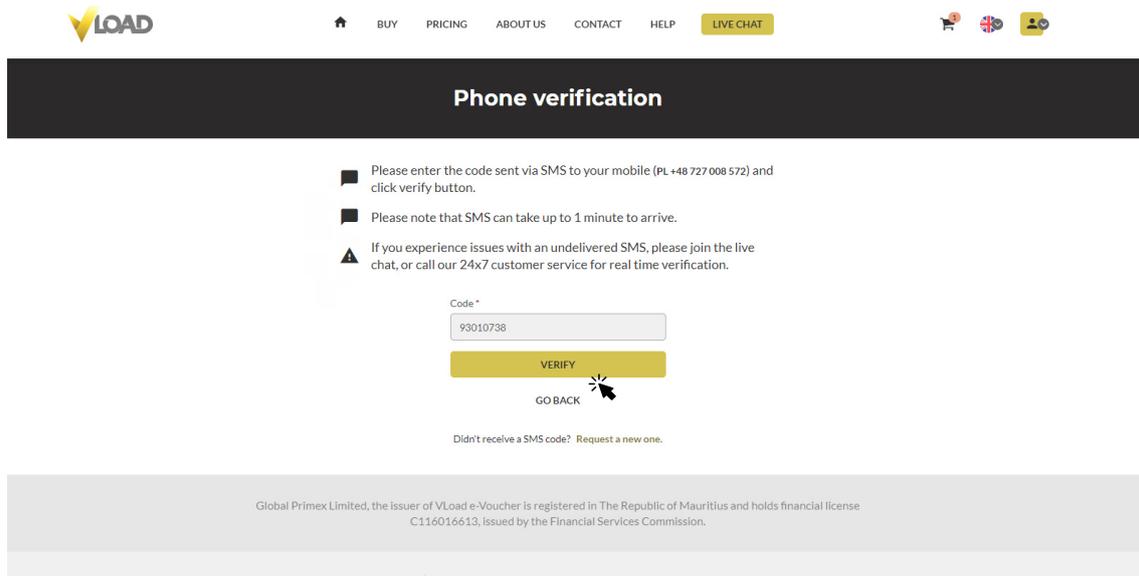
2 Upgrade Tier

Under your account go to the "UPGRADE TIER" tab.



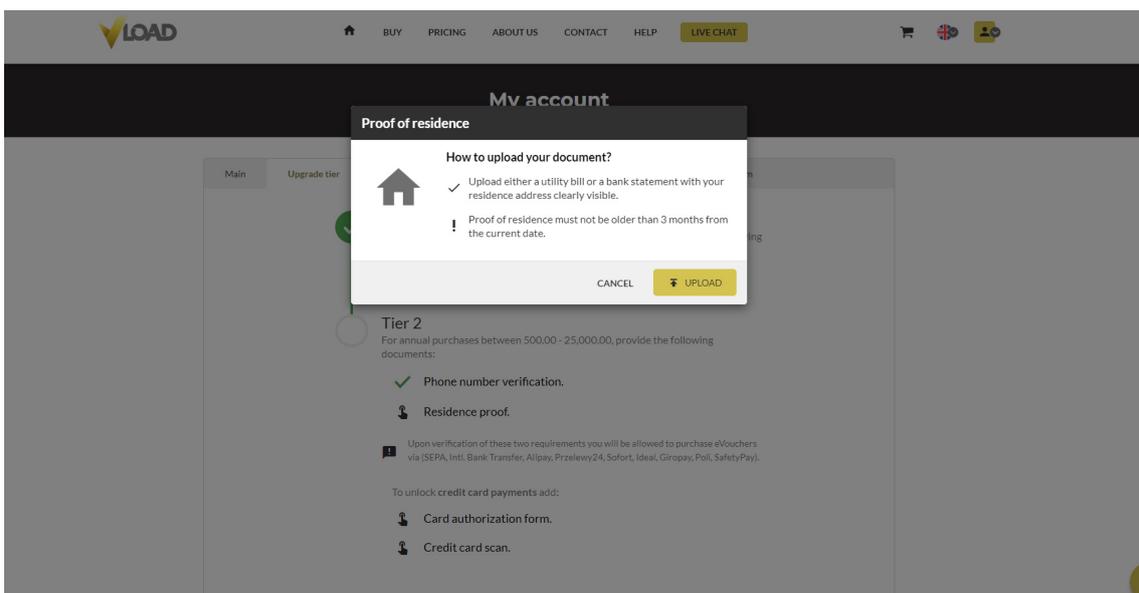
3 Verify your phone number

Enter the unique code sent to the mobile number you provided during registration.



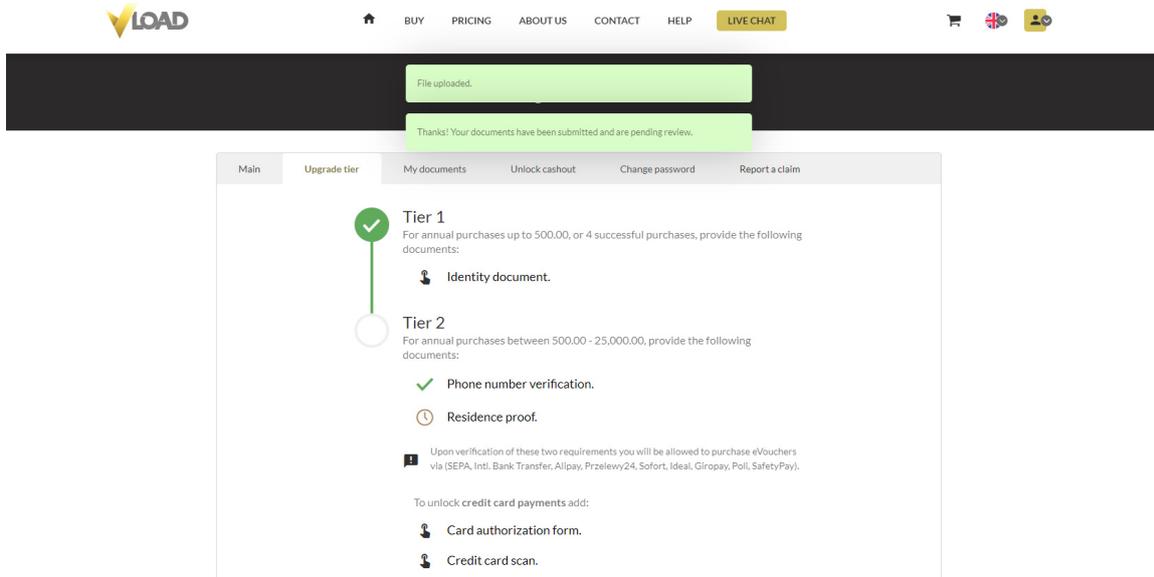
4 Upload your proof of residence

A utility bill or bank statement with your residence address clearly visible, dated within the last 3 months. Please note screenshots are not accepted.



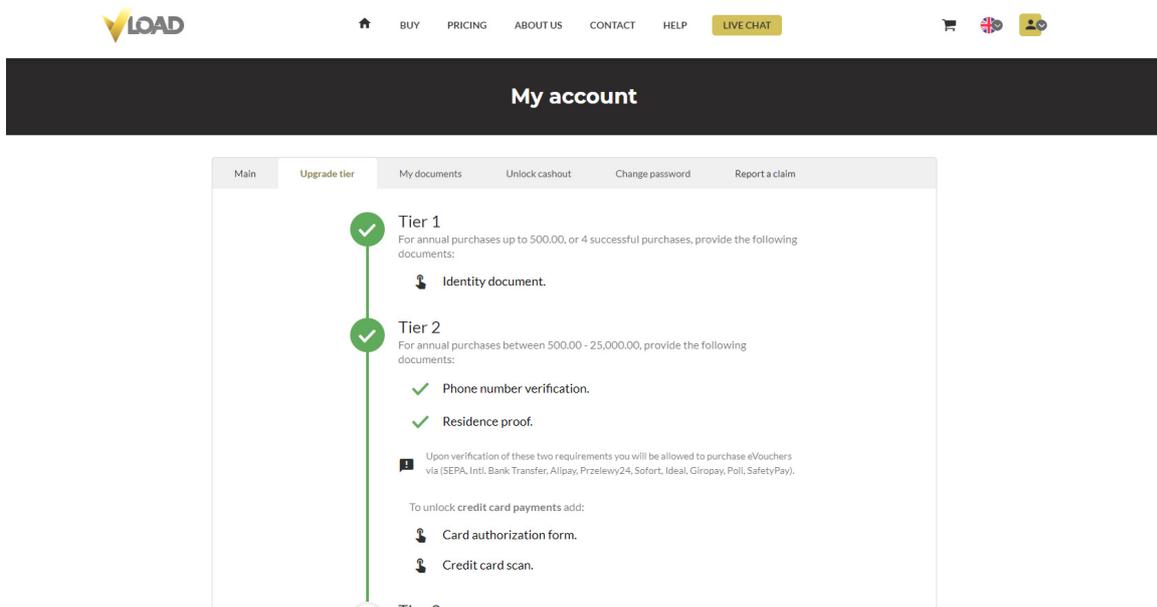
5 Your documents are pending review!

Our team of specialists is reviewing your uploaded documents.



6 Tier 2 reached! (Non card payments only)

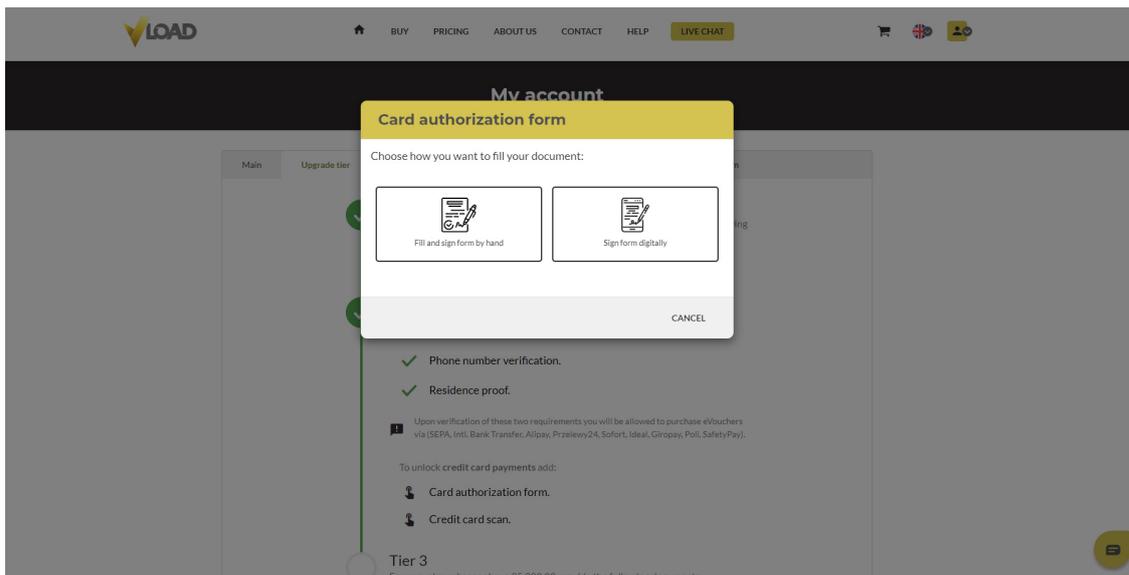
You will receive a confirmation email when your Tier 2 account is ready. You will be able to purchase eVouchers via SEPA, Intl. Bank Transfer, Alipay, Przelewy24, Sofort, Ideal, Giroipay, Poli and SafetyPay.



For card payments only

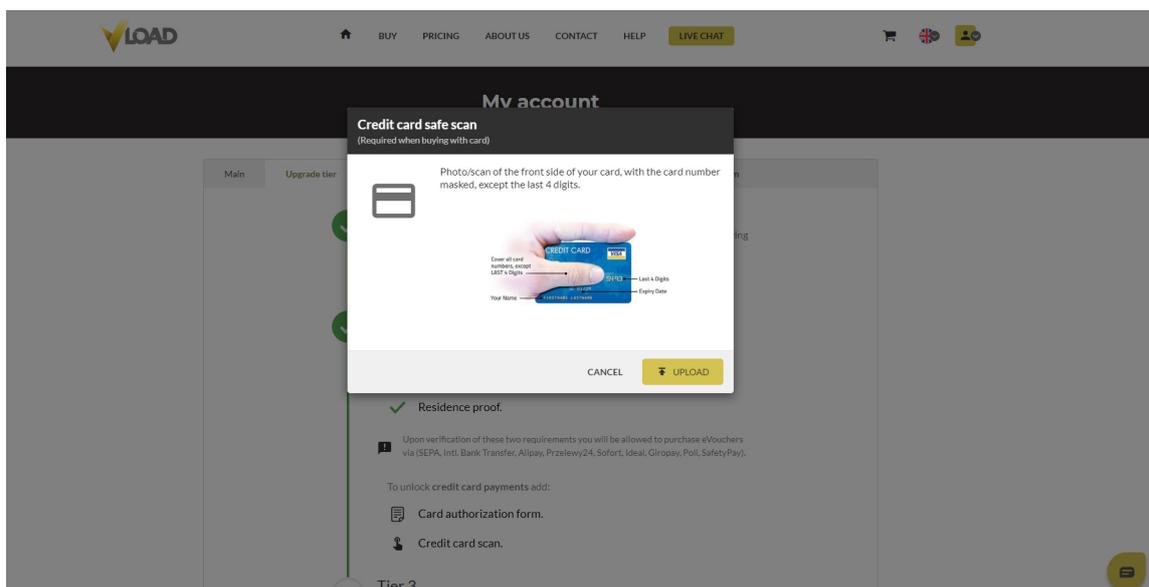
1 Upload card authorization form

Click on the “**CARD AUTHORIZATION FORM**” and choose how you would like to fill out the document.



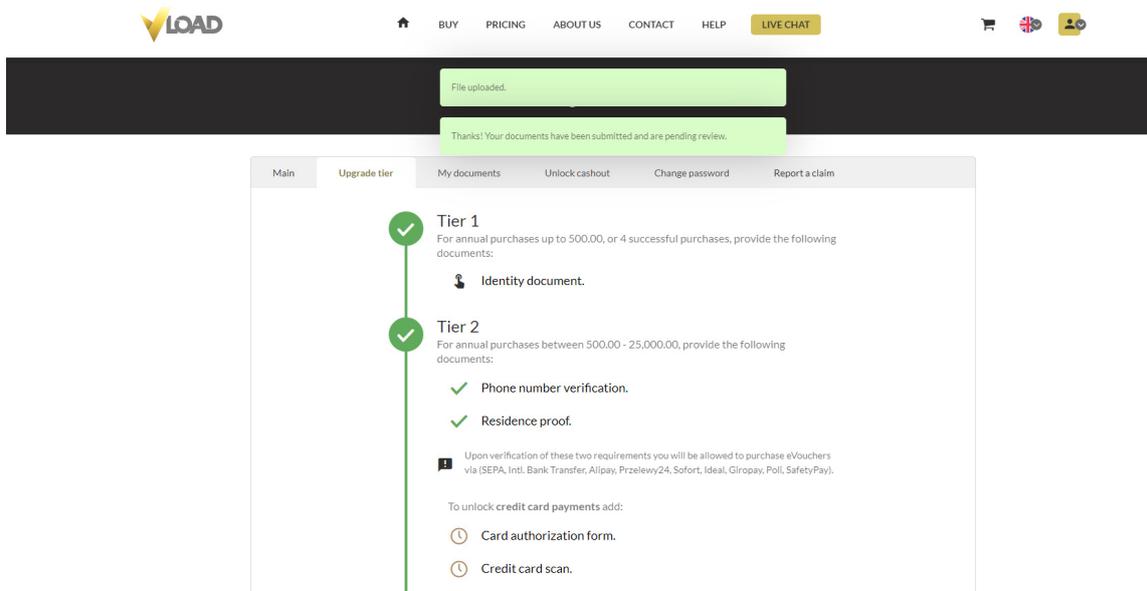
2 Upload credit card scan

Click on “**CREDIT CARD SCAN**” and upload a copy of your credit card with your full name, expiry date and only the last 4 digits visible.



3 Your documents are pending review!

Our team of specialists is reviewing your uploaded documents.



4 Tier 2 card payments unlocked

Enjoy all VLoad payment options and spend up to \$/€ 25,000 annually.

